

How to get a digital copy of your member ID card



Do you know you can access your Independence Administrators member ID card(s) digitally? This may be helpful if you don't have your physical card on hand — like if you left it at home, lost it, or need to fax or email it to a health care provider.

1. Online at myibxtpabenefits.com

When you log into your member account at myibxtpabenefits.com, you'll see your digital member ID card right on your home page.

- Select *Print* to print the card or save a PDF.
- Select *Send* to email or fax a copy of the card.
- Select *Order New* to order a replacement card.
- If any dependents are covered by your health plan, select *View All* to see each dependent's digital member ID card.

Not yet registered for online account access? Visit myibxtpabenefits.com and sign up today.

2. On your smartphone

Download the Independence Administrators mobile app on your iPhone or Android smartphone, and log in using the same username and password you use for your member account at myibxtpabenefits.com. You'll see your digital member ID card right on your home screen.

- Select *View/Send ID Card* to see additional options.
- Select *Send a Copy of ID Card* to email or fax the card to someone.
- Select *Request a New ID Card* to order a replacement.
- Use the drop-down menu to view the ID cards of any dependents on your plan.
- If you have an iPhone, select *Add to Apple Wallet* to make your card easily accessible.

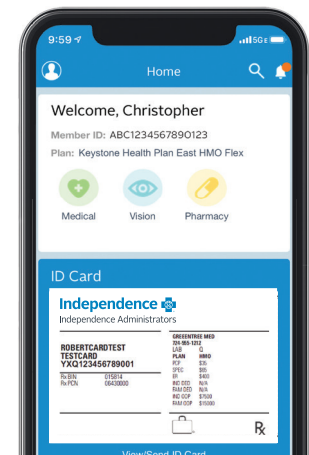
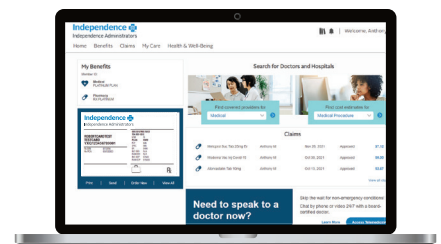
Having your ID card handy is important

You may need your member ID card at any time for doctor visits, at the pharmacy, and to contact our Customer Service team. So it's good to know you have options to access it wherever you are!

Independence Administrators is an independent licensee of the Blue Cross and Blue Shield Association.

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Independence Administrators

2 WAYS TO ACCESS ID CARDS



This plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-275-2583 (TTY/TDD: 711). 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-800-275-2583 (TTY/TDD: 711)。