Horizon BCBSNJ: CPC Integrated Health, Inc.

Coverage for: <u>All Coverage Types</u>

Plan Type: EPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. Benefits may change upon renewal. For more information about your coverage, or to get a copy of the complete terms of coverage, visit Member Online Services at <u>www.HorizonBlue.com/members</u> or by calling 1-800-355-BLUE(2583). If you do not currently have coverage with Horizon BCBSNJ you can view a sample policy here, HorizonBlue.com/sample-benefit-booklets. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.cciio.cms.gov</u> or call 1-800-355-BLUE(2583) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	2 per Family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. To meet the overall family <u>deductible</u> , a combination of the <u>deductible</u> amounts for all or some of the family members must be combined with no one family contributing more than the individual <u>deductible</u> amount before the <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
limit for this plan?	For in-network Health <u>providers</u> \$3,500.00 Individual/ \$7,000.00 FamilyAggregate Family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?		Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	of network <u>providers</u> . Benefits provided by in- <u>network providers</u> and	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist?</u>	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You	u Will Pay	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider(You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$20.00 <u>Copayment</u> per visit. \$15.00 <u>Copayment</u> per visit applies only to Horizon CareOnline. <u>Deductible</u> does not apply.	Not Covered.	Horizon CareOnline telemedicine services is an additional telemedicine feature provided through Horizon BCBSNJ's telemedicine vendor.
	<u>Specialist</u> visit	\$40.00 <u>Copayment</u> per visit. \$15.00 <u>Copayment</u> per visit applies only to Horizon CareOnline. <u>Deductible</u> does not apply.	Not Covered.	
	Preventive care/screening/immunization	No Charge. <u>Deductible</u> does not apply.	Not Covered.	One per calendar year. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge for Office, Independent Laboratory. Deductible does not apply. 20% Coinsurance for Outpatient Hospital.	Not Covered.	none
	Imaging (CT/PET scans, MRIs)	20% <u>Coinsurance</u> for Outpatient Hospital.	Not Covered.	none
If you need drugs to	Generic drugs	\$15.00 <u>copay</u> /pro	escription (retail)	Covers up to a 30-day supply (retail

Common		What You	u Will Pay	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider(You will pay the most)	Limitations, Exceptions, & Other Important Information
treat your illness or condition		\$30.00 copay/prescription ((extended retail) (mail-order)	prescription); 90-days supply (extended retail and mail order prescription Deductible does not apply. Once the
	Preferred brand drugs	\$70.00 <u>copay</u> /prescription (\$70.00 <u>copay</u> /prescription ((mail-order)	out-of-pocket maximum has been met, prescription drugs shall be covered at 100% for the remainder of the calendar
	Non-preferred brand drugs	\$100.00 copay/prescription \$100.00 copay/prescription	(mail-order)	year.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% <u>Coinsurance</u> for Outpatient Hospital, Ambulatory Surgical Center.	Not Covered.	Procedures related to Spine Surgery are subject to pre-service and post-service utilization management review.
	Physician/surgeon fees	20% <u>Coinsurance</u> for Outpatient Hospital, Ambulatory Surgical Center.		Procedures related to Spine Surgery are subject to pre-service and post-service utilization management review. 20% Coinsurance for in-network anesthesia in an Outpatient Hospital, Ambulatory Surgical Center.
If you need immediate medical attention	Emergency room care		\$100.00 <u>Copayment</u> per visit then 20% <u>Coinsurance</u> for Outpatient Hospital. <u>Deductible</u> does not apply.	Copayment waived if admitted within 24 hours. Out-of-network payment at the in-network level of benefits applies only to true medical emergencies and accidental injuries.
	Emergency medical transportation	20% <u>Coinsurance</u> .	Not Covered.	none
	<u>Urgent care</u>	\$40.00 <u>Copayment</u> per visit. <u>Deductible</u> does not apply.	Not Covered.	none
If you have a	Facility fee (e.g., hospital room)	20% <u>Coinsurance</u> for	Not Covered.	Requires pre-approval. 20% penalty

Common	Services You May Need	What You Will Pay		
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider(You will pay the most)	Limitations, Exceptions, & Other Important Information
hospital stay		Inpatient Hospital.		applies for non-compliance.
	Physician/surgeon fees	20% <u>Coinsurance</u> for Inpatient Hospital.	Not Covered.	20% <u>Coinsurance</u> for in-network anesthesia.
If you need mental health, behavioral	Outpatient services	20% <u>Coinsurance</u> for Outpatient Hospital.	Not Covered.	none
health, or substance abuse services	Inpatient services	20% <u>Coinsurance</u> for Inpatient Hospital.	Not Covered.	Requires pre-approval. 20% penalty applies for non-compliance.
If you are pregnant	Office visits	\$20.00 <u>Copayment</u> per visit for Office. \$40.00 <u>Copayment</u> per visit for Specialist. <u>Deductible</u> does not apply.	Not Covered.	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. Ultrasound).
	Childbirth/delivery professional services	20% <u>Coinsurance</u> for Inpatient Hospital.	Not Covered.	Not covered - for Child.
	Childbirth/delivery facility services	+ *	Not Covered.	Requires pre-approval. 20% penalty applies for non-compliance. Not covered - for Child.
If you need help recovering or have	Home health care	20% <u>Coinsurance</u> .	Not Covered.	Requires pre-approval. 20% penalty applies for non-compliance.
other special health needs	Rehabilitation services	20% <u>Coinsurance</u> for Inpatient Hospital.	Not Covered.	Requires pre-approval. 20% penalty applies for non-compliance. In-network
	Habilitation services	20% <u>Coinsurance</u> for Inpatient Hospital.	Not Covered.	inpatient physical rehabilitation day limit is 60 days.
	Skilled nursing care	20% <u>Coinsurance</u> for Inpatient Facility.	Not Covered.	Requires pre-approval. 20% penalty applies for non-compliance. In-Network inpatient skilled nursing facility days are limited to 100 days.
	Durable medical equipment	20% Coinsurance.	Not Covered.	Requires pre-approval. 20% penalty

Common		What You	u Will Pay	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider(You will pay the most)	Limitations, Exceptions, & Other Important Information
	Hospice services	20% <u>Coinsurance</u> for Inpatient Facility.	Not Covered.	applies for non-compliance.
If your child needs dental or eye care	•	\$40.00 <u>Copayment</u> for Specialist. <u>Deductible</u> does not apply.		In-Network routine vision exam for a child is limited to 1 visit.
	Children's glasses	\$50.00 Reimbursement. <u>Deductible</u> does not apply.		In-network routine vision hardware dollar amount is limited to \$50.00 once every 2 years.
	Children's dental check-up	Not Covered.	Not Covered.	none

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

AcupunctureCosmetic SurgeryDental care (Adult)	 Long Term Care Most coverage provided outside the United States. Non-emergency care when traveling outside the U.S.
	outside the U.S.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

 Bariatric surgery Chiropractic care Hearing aids, including coverage for Cochlear implants Infertility treatment Private-duty nursing Routine eye care (Adult)

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.getcovered.nj.gov or call 1-833-677-1010.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-800-355-BLUE (2583) or visit <u>www.Horizonblue.com</u>. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

Does this <u>plan</u> provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$40.00

20%

20%

Peg is Having a Baby
(9 months of in-network pre-natal care
and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u> \$1,000.00 Specialist *Copayment* \$40.00

- Hospital (facility) *Coinsurance* 20%
- Other Coinsurance

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible \$1,000.00

- Specialist Copayment
- Hospital (facility) <u>Coinsurance</u>
- Other <u>Coinsurance</u>

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible \$1,000.00

- Specialist *Copayment* \$40.00
- Hospital (facility) <u>Coinsurance</u> 20%
- Other *Coinsurance* 20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

20%

Durable medical equipment (glucose meter)

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost \$12,700.00

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Total Example Cost	\$2,800.00
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In this example, Peg would pay:

Cost Sharing	
Deductibles	\$1,000.00
Copayments	\$80.00
Coinsurance	\$1,500.00
What isn't covered	
Limits or exclusions	\$70.00
The total Peg would pay is	\$2,650.00

The child bright project we can buy.	
Cost Sharing	
Deductibles	\$800.00
Copayments	\$200.00
Coinsurance	\$0.00
What isn't covered	
Limits or exclusions	\$3,500.00
The total Joe would pay is	\$3,500.00

In this example, Mia would pay:

in this example, wha would pay.	
Cost Sharing	
Deductibles	\$1,000.00
Copayments	\$200.00
Coinsurance	\$200.00
What isn't covered	
Limits or exclusions	\$40.00
The total Mia would pay is	\$1,440.00

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.



Notice of Nondiscrimination

Horizon Blue Cross Blue Shield of New Jersey complies with applicable Federal civil rights laws and does not discriminate against nor does it exclude people or treat them differently on the basis of race, color, gender, national origin (including limited English proficiency and primary language), age, disability, pregnancy, gender identity, sex, sexual orientation, sex characteristics or health status in the administration of the plan, including enrollment and benefit determinations.

Horizon provides language assistance services and appropriate auxiliary aids and services at no cost to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and information written in other languages.

Contacting Member Services

Please call Member Services at 1-800-355-BLUE (2583) (TTY 711) or the phone number on the back of your member ID card, if you need the free aids and services noted above and for all other Member Services issues, including:

- · Claim, benefits or enrollment inquiries
- Lost/stolen ID cards
- Address changes
- · Any other inquiry related to your benefits or health plan

Filing a Section 1557 Grievance

If you believe that Horizon has failed to provide the free communication aids and services or discriminated on the basis of race, color, gender, national origin (including limited English proficiency and primary language), age or disability you can file a discrimination complaint also known as a Section 1557 Grievance. Horizon BCBSNJ's Civil Rights Coordinator can be reached by calling the Member Services number on the back of your member ID card or by writing to the following address:

Horizon BCBSNJ – Civil Rights Coordinator PO Box 820 Newark, NJ 07101

If you are not a Horizon member, you may contact Section 1557 Coordinator by calling **1-866-660-6528** (TTY **711**) or by writing to Horizon BCBSNJ's Civil Rights Coordinator at the above-referenced address. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available

at https://ocrportal.hhs.gov/ocr/portal/lobby.jsfhttps://ocrportal.hhs.gov/ocr/portal/lobby.jsf opens a dialog window, or by mail or phone at:

Office for Civil Rights Headquarters
U.S. Department of Health and Human Services 200 Independence Avenue, SW
Room 509F, HHH Building Washington, D.C. 20201
1-800-368-1019 or 1-800-537-7697 (TDD)

OCR Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.



Notice of Availability

If you speak English, free language assistance services and auxiliary aids are available to provide information in accessible formats. Call the number on the back of your member ID card for help.

Si habla español, hay servicios gratuitos de asistencia lingüística y ayudas auxiliares disponibles para proporcionar información en formatos accesibles. Llame al número que figura en el reverso de su tarjeta de identificación de miembro para obtener ayuda.

如果您說中文,我們提供免費的語言協助服務和輔助工具,以無障礙格式提供資訊。請撥打您的會員ID卡背面的電話號碼尋求協助。

한국어를 사용하시는 경우, 무료 언어 지원 서비스 및 보조 기구를 통해 접근 가능한 형식으로 정보를 제공받을 수 있습니다. 도움이 필요하시면 가입자 ID 카드 뒷면에 있는 번호로 전화하시기 바랍니다.

Se fala português, estão disponíveis serviços de assistência linguística e auxiliares gratuitos para fornecer informações em formatos acessíveis. Telefone para o número no verso do seu cartão de identificação de associado para obter ajuda.

જો તમે ગુજરાતી બોલતા હોવ, તો સુલભ ફોર્મેટમાં માહિતી પૂરી પાડવા માટે નિઃશુલ્ક ભાષા સહાય સેવાઓ અને પૂરક સહાયો ઉપલબ્ધ છે. મદદ માટે તમારા સભ્ય આઈડી કાર્ડની પાછળના નંબર પર કૉલ કરો.

Jeśli posługujesz się językiem polski, dostępne są bezpłatne usługi wsparcia językowego i materiały pomocnicze w celu przekazania informacji w przystępnym formacie. Aby uzyskać pomoc, zadzwoń pod numer podany na odwrocie identyfikacyjnej karty członkowskiej.

Se parlate italiano, sono disponibili servizi gratuiti di assistenza linguistica e ausili aggiuntivi per fornire informazioni in formati accessibili. Chiamate il numero sul retro della Vostra tessera identificativa per ricevere assistenza.

إذا كنت تتحدث العربية، تتوفى خدمات المساعدة اللغوية المجانية والمساعدات الإضافية لتوفير المعلومات بصيغ يسهل الوصول إليها. اتصل بالرقم الموجود على ظهر بطاقة هوية العضو للحصول على المساعدة.

Kung nagsasalita ka ng Tagalog, handang magamit ang mga libreng tulong na serbisyo sa wika at mga auxiliary na tulong para magbigay ng impormasyon sa mga naa-access na format. Tawagan ang numero sa likod ng iyong kard ng pagkakakilanlan bilang miyembro para sa tulong.

Если вы говорите на Русский язык, мы готовы бесплатно предоставить услуги переводчика и вспомогательные средства для получения информации в доступных форматах. Для получения помощи позвоните по номеру, указанному на обратной стороне вашей карточки участника.

Si w pale Kreyòl Ayisyen, sèvis asistans lang gratis ak èd oksilyè disponib pou bay enfòmasyon nan fòma ki aksesib. Rele nimewo ki sou do kat manm ou a pou èd.

यदि आप हिंदी बोलते हैं, तो सुलभ प्रारूपों में जानकारी प्रदान करने के लिए निःशुल्क भाषा सहायता सेवाएं और सहायक साधन उपलब्ध हैं। मदद के लिए अपने सदस्य आईडी कार्ड के पीछे दिए गए नंबर पर कॉल करें।

Nếu bạn nói tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí và công cụ hỗ trợ để cung cấp thông tin ở các định dạng có thể truy cập. Hãy gọi số điện thoại ở mặt sau thẻ nhân dạng thành viên của ban để được trợ giúp.

Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition, ainsi que des outils auxiliaires fournissant des informations dans des formats accessibles. Pour recevoir de l'aide, appelez le numéro indiqué au dos de votre carte de membre.

اگر آپ اردو بولنے ہیں، تو مفت زبان کی مدد کی خدمات اور معاون امداد ایک قابل رسائی شکل میں معلومات کی فراہمی کے لیے دستیاب ہیں۔ مدد کے لیے اپنے ممبر آئی ڈی کارڈ کی پشت پر موجود نمبر پر کال کریں۔
আপনি যদি বাংলায় ভাষায় কথা বলেন, তাহলে সহজলভ্য ফরম্যাটে ভথ্য প্রদানের জন্য বিনামূল্যে ভাষা সহায়তা পরিষেবা ও সহায়ক উপকরণ উপলব্ধ রয়েছে। সাহায্যের জন্য
আপনার সদস্য আইডি কার্ডের পিছনে দেওয়া নম্বরে কল করুন।

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