

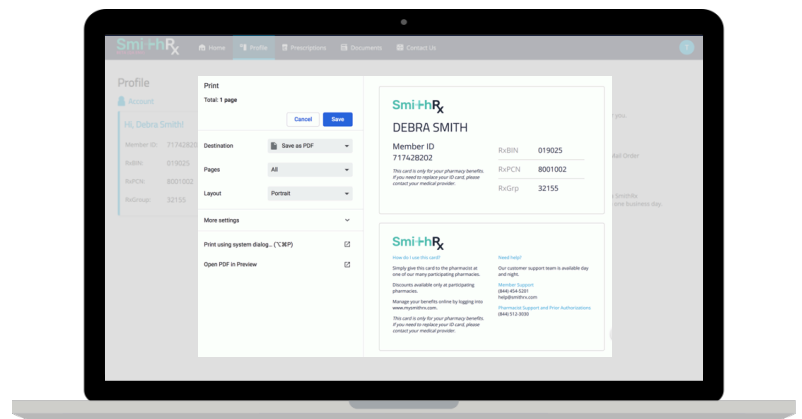
Member Portal

OVERVIEW

We designed our new member portal to address the key pain points members face when they interact with their pharmacy benefit. This means fewer escalations to HR and a world class member experience.

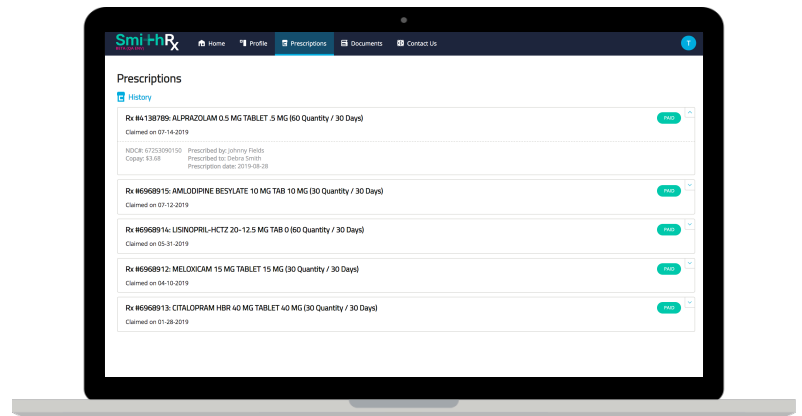
ID CARDS

Members have easy access to all of their and their family members' benefit details in the Profile section of the member portal. They can also print ID cards in case the original is lost or not on their person when they need it.



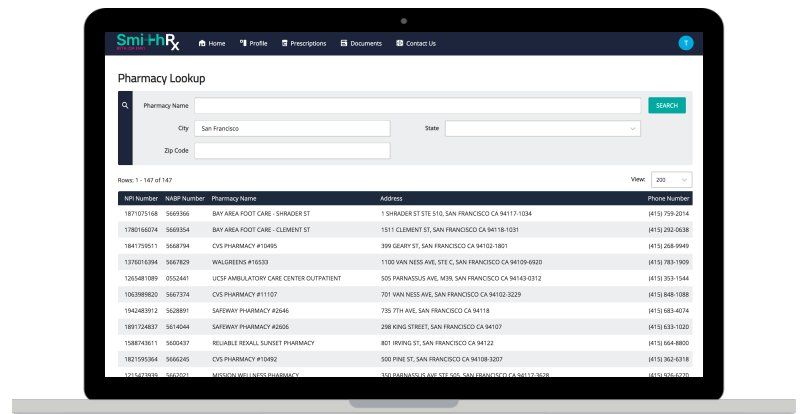
PRESCRIPTIONS

A full history of all prescriptions filled can be found in the Prescription section of the member portal. The report includes drug name, quantity, and strength, date of fill, prescriber details, and a record of the copay payment.



PHARMACIES

Members can conveniently search for an in-network pharmacy close to their location. They can search by pharmacy name, city, state, and zip code.



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