

# Online Reference Guide for Plan Members

You have a great vision insurance plan. Now learn how you can make full use of our vision plan website to ensure proper vision health for you and your family.

## With online access you can:

- View benefits information
- View claims history and Explanation of Benefits
- Locate a provider
- Access forms or submit a claim online

## Getting Started

- Log on to [MutualofOmaha.com/vision](http://MutualofOmaha.com/vision)
- Click on "View my vision benefits"
- Click the "Create an account" button – enter your name, date of birth, member ID number (located on your member ID card) or the last four digits of your Social Security Number (if provided by your employer) and follow the instructions to select your username and password

## Logging On

- Go to [MutualofOmaha.com/vision](http://MutualofOmaha.com/vision)
- Click on "View my vision benefits"
- Enter your username and password
- Click the "Login" button



## Online Tools and Resources

### View your benefits

- Coverage, effective dates, and benefit frequency
- Dependents included in the plan
- Benefits used by you and your dependents
- Print ID cards

## Track Claims

### Access a claim form

If you visit an out-of-network provider, you will have to pay for services out-of-pocket and submit a claim form located in the "Forms" section.

### Find a provider

Once you've created an account and signed in, click "Provider Locator." From here, you can search by ZIP code or "use my location" to find a provider near you.

## Customer Service

833-279-4358



Download the EyeMed Members App on your iPhone, iPad or Android to view benefit information and ID card.



Vision insurance is underwritten by Mutual of Omaha Insurance Company, 3300 Mutual of Omaha Plaza, Omaha, NE 68175, 1-800-769-7159. Policy form number G2018MP. This policy provides VISION insurance only. This policy provides limited benefits health insurance only. It does NOT provide basic hospital, basic medical or major medical insurance as defined by the New York State Department of Financial Services. The expected benefit ratio for this policy is 63%. This ratio is the portion of future premiums which the company expects to return as benefits, when averaged over all people with this policy. Some exclusions and limitations may apply.

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